

**Rollingwood Pool Inc.**  
**Management Policy Guide**  
**(Revised April 2024)**

**I. Purpose**

This policy establishes the basic guidelines for the actual operation of the pool facilities owned and operated by the corporation and shall be read in conjunction with the by-laws. The policy is broad enough and yet explicit enough to allow no misunderstanding of its content. No attempt was made to detail all contingencies as it could prove to be voluminous. Therefore, the Managers and staff are expected to use reasonable judgment to comply with the intent of the policy and are expected not to circumvent it utilizing any "loopholes" or omissions. Supplemental Pool Rules and Policies may be issued by the Board to comply with Maryland law and Baltimore County regulations. In the event that the Supplemental Pool Rules and Policies conflict with this policy, the Supplemental Pool Rules and Policies supersede this policy.

**II. Management Structure**

The Vice President-Personnel assumes total responsibility for the operation of the pool facilities. As such, he/she is the final authority on any issues relating to the day-to-day pool operations. It is his/her responsibility to direct the activities of the Pool Manager and Assistant Manager(s). Any questions, concerns or complaints regarding pool operations or personnel performance should be directed to the manager. If not resolved, these issues should be referred to the Vice President-Personnel. The Pool Manager reports directly to the Vice President-Personnel. It may be necessary for the Pool Manager to coordinate, at times, with other Board members such as the Assistant to the Vice President-Personnel (assisting with staff, membership, and operations), Treasurer (assisting with receipts and other money issues), the Activities Chairs (during events), the Swim Team Chair (during practice or meets), and Pool and Grounds (assisting with issues related to pool operation and maintenance).

The Assistant Pool Manager(s), if any, report to the Pool Manager(s).

The lifeguard staff and snack bar employees report directly to the Pool Manager on duty. Should any pool member attempt to circumvent this structure, the staff member should politely refer the individual to the Manager on duty.

The Swim Team Coach(es) reports directly to the Swim Team Chair. They are, however, expected to coordinate their activities and requirements with the Pool Manager(s). Swim Team Coach(es) must comply with all pool rules and regulations.

The Treasurer is responsible for all monies collected at the Pool with the assistance of the staff. The Pool Manager(s) and Assistant Pool Manager(s), if any, report to the Treasurer on these issues and will direct the staff to follow the procedures for receiving/depositing

money as established by the Treasurer. All monies collected at the pool for any reason other than swim team will be deposited into the Rollingwood Pool account unless otherwise ordered by the Treasurer.

### **III. Staffing Requirements**

The actual determination as to the staffing requirements for the pool operation in any given year will be determined jointly by the Pool Manager(s) and the Vice President-Personnel. By definition, the Pool Manager(s) is responsible for the following functions:

Pre-Season Pool Maintenance (following summerization)

General Pool Management (including, but not limited to, scheduling, supervising and training, as appropriate, all staff, and maintaining records)

General Equipment Maintenance (in accordance with manufacturer's instructions and in conjunction with Pool & Grounds)

General Pool and Grounds Maintenance

Supporting Swim Team Activities

Supporting Activity Committee Events

Post Season Pool and Grounds Maintenance

By procedure, the Pool Manager(s) shall be provided with as much information as possible regarding: a) the pool season, b) operating hours, c) Swim Team Schedules, and d) special events planned for the year. From this, the Pool Manager(s) will be expected to develop his/her tentative work schedule and staffing requirements. This information should then be discussed with and approved by the Vice President-Personnel.

### **IV. Employment Procedures**

**Management Personnel:** The Pool Manager(s) will be hired by the Vice President-Personnel, subject to the approval of the Board of Directors.

**Staff:** All members of the staff (assistant managers if any, life guards, snack bar employees) will be hired by the Vice President-Personnel in consultation with the Pool Manager(s). An actual employment contract is not used since all employees are at will employees. Some staff members may be required to terminate their employment to return to school prior to closing day. The Pool shall comply with all state regulations as to personnel. As to lifeguards, the Pool has established a minimum age of 15.

**Coaches:** The Swim Team Coach and Assistant Coach(es) will be selected and hired by the Swim Team Chair, subject to the approval of the Board of Directors.

## V. Personnel Schedules

### WORK WEEK

**Management Personnel:** The Pool Manager(s) and acting Manager(s) are expected to work five days per week or 30-40 hours per week. They shall provide for the general management of the pool's operation. Personnel are paid only for hours worked. At the start of the day, the Pool Manager on duty shall inspect the grounds, bathrooms, snack bar and public areas to make sure everything is ready for opening. At the end of the day the Pool Manager on duty shall perform the same inspection so the pool is ready for opening in the morning. Each day the bathrooms must be sanitized.

The normal pool work schedule will be set by the board prior to the opening of the season. The normal work hours for staff will include 30 minutes prior to opening and up to 30 minutes after closing, as required. Other activities/programs as determined by the Board may require amendment of these hours/schedule. A Manager, Assistant Manager and/or designee with a valid pool operator's license must be on premises whenever the gates are open for pool use. Occasionally, circumstances such as equipment failures may require the Manager(s) to work hours in excess of the standard workweek.

**Life Guards & Snack Bar Employees:** The Pool Manager(s) is responsible for developing a work schedule for all lifeguards and the Snack Bar Manager or designee for all snack bar employees.

**Contractors:** The workweek appropriate for grounds maintenance functions will depend to a great extent on weather. The Pool & Grounds Committee and the Pool Manager(s) will coordinate an appropriate schedule with contractors to ensure that the work is performed in as efficient a manner as possible and advise the Pool Manager(s) of the schedule.

**Swim Team Coaches:** Swim Team Coaches will work the hours specified in the schedules provided to them by the Swim Team Chair. If a Coach is also a member of the Pool Staff, every effort shall be made to avoid scheduling conflicts between regular work assignments and Swim Team Activities. This does not relinquish that person of any responsibilities as a member of the regular pool staff, but to ensure the successful conduct of Swim Team Activities.

### VACATIONS

**Management Personnel:** Normally vacations would not be allowed since our season is relatively short (14 weeks). We must recognize, however, that our primary source of Managers is the school system, and that school closings normally overlap our pool opening, making it difficult for our Managers to have some time off. Therefore, both the Manager(s) and Assistant Managers, if any, may be allowed one unpaid vacation provided that it is approved by the Vice President-Personnel.

**Staff:** Vacations for staff members must be authorized by the Pool Manager(s). Staff members are defined as lifeguards, snack bar employees, and other non-managerial employees of the Corporation.

## **VI. Personnel Compensation**

### **SALARIES**

**Management Personnel:** The Pool Manager(s) will be paid hourly for his/her services. This salary shall be agreed upon by the Vice President-Personnel before the pool is open for the season.

The Assistant Manager, if any, will also be paid an hourly salary for their services during the regular pool season and any other time that their services are required out of season.

Salary increases for management personnel must be addressed by the Vice President-Personnel during the presentation of the annual budget.

**Staff:** The staff will be paid an hourly rate. Salary increases for returning employees must also be addressed by the Vice President-Personnel during the preparation of the annual budget, and shall take effect at the beginning of employment within the fiscal year. Increases in hourly rate related to changes in minimum wage shall take effect as prescribed by applicable law.

### **ATTENDANCE AT CORPORATE MEETINGS**

The Manager(s), Assistant Manager(s), if any, or staff members will not attend Board of Directors meetings unless specifically requested to do so. As employees of the Corporation, they will have nothing to do with the development of the Corporation's policy or conduct of its business. It is conceivable that they may be requested to attend a meeting to explain in detail some facet of pool operation. The Manager(s), Assistant Manager(s), if any, or staff members will attend the General Membership meetings at the discretion of the Vice President of Personnel.

## **VII. Lifeguard Duties**

Lifeguards assigned to poolside duty will be in the chair at all times. They will not stand on the deck during poolside duty unless directed by the Pool Manager(s) for the sake of pool safety.

A guard must be on duty in the chair whenever anyone is in the water and a guard must be on duty in the deep well whenever a swimmer is in that area.

Guards, when not assigned to poolside duty, will perform other duties such as patrolling and maintaining the grounds (including the property and curb on Balfred Avenue), assisting in the snack bar during adult swim, helping the swim team, cleaning the restrooms, vacuuming the pool, scrubbing the facing tiles, skimming the baby pool, washing down the decks, emptying trash cans, manning the gate, and other duties

assigned by the Manager(s). Guards are not to congregate in the pool office or any other area. Participation in sporting games, playing computer games or surfing the internet, watching television or any other activity if disruptive to any staff member's performance of their duties is prohibited while they are on duty.

The Manager on duty, after consulting with the Vice President-Personnel or designee, may close the Pool for inclement weather.

### **VIII. Pool Maintenance Schedule**

The pool shall be maintained in accordance with the schedule contained in Appendix C to this Management Policy Guide.

### **IX. Pool Supplies, Equipment and Contractors**

Unless the Vice President-Pool and Grounds or designee modifies existing ordering arrangements, vendors or contractors, the Corporation shall continue to purchase the pool chemicals, supplies and services required from the same vendors and contractors as in the previous years. Whenever a change is made, the rationale behind the decision shall be documented by the Vice President-Pool and Grounds and recorded in the monthly Board minutes.

The procurement and installation of capital equipment is the responsibility of the Vice President-Pool and Grounds. It is also the Vice President-Pool and Grounds responsibility to ensure that the capital equipment procurement procedure set forth in Appendix D to this guide is followed in full.

### **X. Sports Equipment**

Sports equipment (such as basketballs, volleyballs, ping pong balls and paddles, badminton equipment, goggles, cards, etc.) may be borrowed from the office. The borrowing member must sign for the item borrowed at the office. If the member fails to return the item or damages the item beyond normal wear and tear, the member is responsible for the cost of replacing the item borrowed. The replacement costs of the items will either be listed on the bulletin board or available in the office. In the event an item is lost or damaged, the office will note the amount of the debt and provide it to the Treasurer. If payment is not received, it will be billed to the member account. All indebtedness must be resolved by the member before the end of the Pool's fiscal year or the member risks the forfeiture of all or part of their pool bond

## **XI. Membership Procedures**

**Application Process:** All applications are approved by the Board of Directors. The application is filled out by the prospective member and returned with the application fee of \$45.00. Once the application is approved, the membership chair will place the prospective member on the current waiting list.

**Membership Offer Process:** When the prospective member's family is up for membership from the wait list, the Membership Chair will contact the prospective member via phone call and/or e-mail and offer a membership. The prospective member has three days (or an agreed upon reasonable time) to respond to the offer. Additional time may be allotted in the fall or early winter. On the third day (or at a reasonable, longer time as determined by the Chair), if the prospective member does not contact the Membership Chair, the Membership Chair may contact the prospective member once more and note the available options. The Membership Chair must make reasonable attempts to contact the applicant keeping in mind the time of year such as spring break or other holidays. Under no circumstances should a prospective member be eliminated from the list absent a good faith effort to contact the family. If the applicant cannot be located, the applicant should be placed on the deferred list. If the applicant cannot be found the next year and the contact information has not been updated by the applicant, the applicant may be removed from the waiting list. The applicants have the following options:

1. Accept membership and pay the required bond fee and dues in a reasonable time. Failure to pay the fees once accepted may result in either a financial penalty or the withdrawal of the offer of membership;
2. Defer for one year and be placed on the deferred list for the next season;
3. If the prospective member is already on the deferred list, and they do not accept membership, they must go to the bottom of the regular wait list.

**Special Membership Waiting List:** A wait list will be maintained by the Membership Chair for those members choosing to go Special (including those choosing Quarter Century). The wait list will be ordered on first come, first serve basis. Members will not be allowed to defer an offered spot and in the event a member declines an offered spot, that member will be placed at the bottom of the list.

**Updating Information:** To ensure the availability of current information with regard to all members and applicants; members and waiting list applicants should maintain their information (email, phone numbers, address, emergency contacts) in the pool membership management system. Deletions and addition of individual members on member accounts shall be requested through the Membership Chair.

**Legal Separation:** In the event that Members become legally separated, the Member who does not retain the Bond may submit a membership application. Following successful completion of the application processing, the approved member will be placed at the top of the waiting list, ahead of the deferred waiters.

**Adult Children of Current Members:** In the event that a child of a current member is not eligible for membership based on the definition of the “family unit” in Article VI, Section 1 of the bylaws and he/she wishes to become a bond holding member, he/she must submit an application in accordance with the application process. Following approval of the application, he/she (prospective member) will be placed at the top of the waiting list, ahead of any prospective members on the deferred list.

**XII. Gate Entry Policy/Membership Management**

Each individual member must be registered in the membership management system. Members are responsible for ensuring that all information in the membership management system is maintained and that member pictures are registered and current. Every family is required to upload recent photographs for all members prior to the start of each season.

Upon arrival, the guard will verify the member’s identity by looking up the member in the membership management system and will log their entry. Members who cannot be verified (are not listed on the member account or for which no picture is available) will be denied entry to the Pool.

Children 12 or under are not permitted to enter the pool facilities unless accompanied by a responsible individual (parent or childcare provider 15 yrs. of age or over). Special members are allowed 20 visits annual per membership (not per member). Quarter Century Special members are allowed unlimited visits. A visit is defined as a day. In addition to the above procedures, the guard at the gate will record special member visits in the special member log book. In order to enter the facility, a nanny must be registered on the member account and validated by the guard upon entry along with accompanying members. If the nanny is bringing a guest with the accompanying member then the appropriate guest fee must be paid.

**XIII. Guest Policy**

Members will identify all guests upon entry to the pool. The guard will log guest names in the member management system and will collect the applicable guest fees and/or apply pre-purchased guest credit(s) from the member account.. Non-members found on the premises who have not followed the guest entrance procedure will be asked to leave the pool grounds and the accompanying member’s membership may be suspended in accordance with the By-Laws of Rollingwood Pool.

Non-swimming grandparents of member families swimming will be admitted to the pool without charge. The intent of this benefit is for occasional pool visits by the non-swimming grandparent such as birthday parties or joining the member family for a dinner at the pool. This provision is not intended to be used routinely nor in lieu of a nanny pass. The bondholder(s) of member families abusing this privilege will be warned and may have this privilege revoked or membership suspended at the discretion of the board if the abuse of the privilege continues.

Prior approval must be obtained from the Pool Manager(s) any time a member plans to bring ten or more guests. All such parties must be approved by the manager(s) and the maximum number of guests is 60 unless approved by the Board. All normal guest fees will apply. In addition, a Pavilion Fee will be charged for any party that reserves half of the Pavilion (\$25) or the entire Pavilion (\$50). The Pavilion Fee may be waived at the discretion of the Board of Directors.

**A POOL MEMBER MUST ACCOMPANY ALL GUESTS DURING THEIR ENTIRE VISIT TO THE POOL. GUESTS WILL NOT BE ADMITTED TO THE POOL WITHOUT AN ACCOMPANYING MEMBER. IT IS THE RESPONSIBILITY OF THE BONDHOLDER(S) OF THE MEMBERSHIP REQUESTING A GUEST BE ADMITTED TO ENSURE THAT THE GUEST IS REGISTERED AND THE APPROPRIATE GUEST FEE IS REMITTED. IT IS ALSO THE RESPONSIBILITY OF THE BONDHOLDER(S) TO ADVISE THE GUEST(S) OF ALL POOL RULES.**

The following guest fee schedule is now in effect:

**Regular Guest Rates**

The guest fee schedule below depicts the regular guest fee schedule to be applied in all cases.

Monday thru Friday:	Children (Ages 2 and under) \$2.00, All Others: \$8.00
Saturday, Sunday & Holidays:	Children (Ages 2 and under) \$2.00, All Others \$10.00
Admission after 5:00 p.m.:	Children (Ages 2 and under) \$2.00, All Others \$5.00

**Guest Credits**

All guest fees are paid in the denomination of a “guest credit” within the membership management gate entry portal. A guest credit has a value of one dollar and may be purchased at the time of entry by cash or check. Guest credits may be pre-purchased by members (and added to the account) through the membership management system. Guest credits may also be granted to members for certain qualifying events as determined by the Board of Directors (e.g., membership referral). To facilitate pre-purchase of guest credits a guest bundle shall be offered for purchase through the membership management system. The bundle will be comprised of 80 guest credits for the purchase price of \$72. While guest credits may be carried over from year to year on a member’s account, any remaining unused guest credits will not be refunded at any time including at the time of a member’s resignation from the Pool.

**Weekly House Guest Pass (approved by manager)**

Individual: \$25.00  
Family: \$45.00 (both on per week basis)

**Nanny Passes**

The purpose of the nanny pass is to provide Members’ children maximum use of the pool

when their parents are not available. Nanny passes are available for \$125 per season subject to approval by the Treasurer. Each membership may purchase one Nanny Pass per season unless an exception is granted by the Treasurer; a member may have multiple nannies. The Nanny may not be admitted to the pool when an adult member on the account is present without approval of the manager. The Nanny must be accompanied by a member at all times.

#### **Guest Pass and Rental Payment**

House guest passes, nanny passes, and facility rentals will be available for purchase from the membership management system. Once approved, these passes and rentals will be posted for purchase to the account for which they were requested and payment can be made at that time.

#### **Pass Violations**

Members knowingly abusing pass policy shall be assessed a fine determined by the Board

#### **XIV. Lap Lane**

The lap lane is to remain up at all times unless deemed necessary by management to remove lap lane due to overcrowding and or safety concerns.

#### **XV. Swim Team**

Swim team membership is only open to the children or dependents of Active Members. Members interested in additional swim team eligibility and/or financial requirements, should contact the Swim Team Director or inquire during Swim Team registration, which is held at the beginning of each Rollingwood season.

#### **XVI. Swim Lessons**

Only pool Members are eligible to enroll in swim lessons. The Vice President-Personnel will be responsible for the content and coordination of group swim lesson program including instructor resource allocation, pay rate, session definition, schedule and member cost.

Private lessons must be scheduled through the pool office and must be instructed by a pool employee. The Vice-President Personnel will be responsible for setting the instructor pay rate and terms for private lessons. This rate will include an agreed upon fee paid to Rollingwood Pool.

#### **XVII. Pool Hours**

The pool hours are set forth in Appendix B. The pool and grounds will be open to the membership and guests during these designated hours. It is conceivable that the pool itself may be closed during inclement weather such as lightning, but the grounds will

remain open unless a dangerous condition or bad weather exists and/or at the discretion of the Pool Manager in consultation with the VP of Personnel. The gate must be locked during a declared emergency. The Pool may also be closed for reasons related to the health and/or safety of the members.

## **XVIII. Risk Mitigation**

**Application:** This section applies to the following persons: (1) each Pool Manager, Assistant Pool Manager, lifeguard staff, snack bar staff, and any other member of the Pool staff; (2) each member of the Board of Directors; (3) all Swim Team Coaches; and (4) any other person working closely with children under the age of 18 as determined by the Board of Directors (each of the above, a “Covered Person”).

**Code of Conduct:** The Board of Directors has adopted a Child Abuse Prevention Code of Conduct. All Covered Persons must sign the Code of Conduct to acknowledge the Covered Person: (1) has received a copy of the Code of Conduct; (2) has read the Code of Conduct; and (3) understands any violation of the Code of Conduct may result in the termination or removal of the Covered Person from the Covered Person’s position at Rollingwood.

**Background Check:** All Covered Persons over the age of 18 will be required to undergo a background check conducted by a third-party designated by the Board of Directors. The Board of Directors reserves the right to terminate or remove any Covered Person based on the results of the background check. The Board of Directors will comply with all applicable requirements of federal and state law in connection with any such termination or removal.

**Motor Vehicle Check:** All Covered Persons with driver’s licenses will be required to undergo a motor vehicle check conducted by a third-party designated by the Board of Directors. The Board of Directors reserves the right to limit any covered person’s activities based on the result of the motor vehicle check.

**Training:** All Covered Persons will be required to participate in Child Abuse Prevention training to be conducted by the Board of Directors or a third-party designated by the Board of Directors.

## **XIX. Policy Change**

The Board, in conjunction with the By-Laws Committee, will review this document on a regular basis and make modifications as required.

## Appendix A Pool Rules

These rules have been compiled to benefit and protect all users of the pool facilities and to promote goodwill among members and the community. Only through the cooperation of each and every member can the full enjoyment of the pool facilities be realized by all of our members.

**Any failure to comply with these rules may result in SUSPENSION of pool privileges. All pool members and guests must follow the directions of the manager and lifeguards on duty. PARENTS ARE REQUESTED TO CAUTION THEIR CHILDREN TO OBSERVE THE RULES AND TO OBEY THE INSTRUCTION OF THE LIFE GUARDS AND POOL MANAGER.**

1. **Any non-swimmers must be within arms-length of a responsible person.** The Pool Manager has the sole discretion to determine the qualification of the responsible person and may act to protect the non-swimmer. Non-swimmers must stay in the shallow water for their own safety.
2. Children must be 100% toilet trained to enter the big pool.
3. Only children under 8 and accompanied by an adult may use the wading pool.
4. Children under 12 must be accompanied by a responsible individual (parent or child care provider 15 years or older).
5. The use of swimmies and life vest may, **at the discretion of management**, be utilized in the main pool. **An adult must be with the child, in the water, at arm's length.** All other inflatable devices such as inner tubes and rafts are banned from the pool. Failure to follow this rule will result in the suspension of the privilege.
6. Rude behavior, including offensive language, is prohibited.
7. Running and rough play in and out of the water is strictly prohibited.
8. The playing of water polo or other types of games engaged in by several persons with the active use of a ball or other object in the pool is prohibited, **unless approved by the Manager on duty.**
9. Diving from the edge and swimming in the deep-water area known as the diving well is prohibited **unless approved by the guard on duty.**
10. People using the **sliding board** should not start up the ladder until the previous user is in the water, and should not slide down until the previous user has reached the pool ladder at the end of the diving well.
11. People using the **diving board** should not start up the ladder until the previous user has reached the pool ladder at the end of the diving well.
12. **Adult swim** will be held for 15 minutes on the hour beginning at 1 p.m. At that time, all under the age of 18 will leave the pool and the deck area until adult swim is over.
13. According to the Maryland Health Rules, all bathers must take a shower before entering or re-entering the pool.

14. Only appropriate swimming attire (i.e. bathing suits) will be allowed in the pool.
15. **No food** is allowed in the pool or on the immediate edge thereof.
16. **Glass containers** in or around the pool property is prohibited.
17. Alcoholic beverages on or about the pool property are prohibited with the exception of adult events designated by the Chairman of the Activities Committee and approved by the Board of Directors.
18. Smoking (cigarettes, cigars, vaping, and electronic cigarettes) is prohibited in or on the edge of the pool or on the concrete apron around the pool, baby pool, playground, and pavilion. Smoking is prohibited in all enclosed spaces without exception.
19. No skateboards, roller blades/skates, bicycles, heelies, or other wheeled recreational vehicles are allowed on the pool grounds.
20. Any member planning an event for ten or more guests must complete the party form and return it to the office. The party must be approved by the Pool Manager prior to the event. No party may exceed 60 guests.

## Appendix B Pool Manager/Hours

The Pool Manager(s) is responsible for all phases of pool operation, including but not limited to maintenance, safety, and order. He/she shall have final and conclusive authority to enforce the pool rules and is authorized to restrict any action on the part of pool members or guests that is, within his/her judgment, prejudicial to the general health and safety of the pool property, members, or guests. He/she has full authority to SUSPEND any member from use of the pool facilities for a maximum of one week as a disciplinary measure for willful violation of any of the Pool Rules and policies.

The hours below define the pool schedule anticipated to be put into effect for the season. The hours of operation may vary in accordance with special events and programs defined throughout the season by the Board. The pool schedule will be posted and maintained on the website and it should reflect/be checked for the latest updates.

### HOURS OF OPERATION

Prior to Full-Time Opening: (Closing of Baltimore County schools)	Monday	2:00 p.m. – 8:00 p.m.
	Tuesday	2:00 p.m. – 8:00 p.m.
	Wednesday	2:00 p.m. – 8:00 p.m.
	Thursday	2:00 p.m. – 8:00 p.m.
	Friday	2:00 p.m. – 9:00 p.m.
	Saturday	10:00 a.m. – 9:00 p.m.
	Sunday	11:00 a.m. – 8:00 p.m.
After Full-Time Opening:	Monday	10:00 a.m. – 8:00 p.m.
	Tuesday	10:00 a.m. – 8:00 p.m.
	Wednesday	10:00 a.m. – 8:00 p.m.
	Adult Night*	6:30 p.m. – 10:00 p.m.
	Kids Night*	6:00 p.m. – 9:00 p.m.
	Thursday	10:00 a.m. – 8:00 p.m.
	Friday	10:00 a.m. – 9:00 p.m.
	Saturday**	10:00 a.m. – 9:00 p.m.
Sunday	11:00 a.m. – 8:00 p.m.	

\* Except Holidays. When Adult Night is held, the Pool closes at 6:00 and reopens at 6:30. When Kids Night is held, the Pool closes at 5:00 and reopens at 6:00.

\*\* Home swim meets will affect the use of the main pool.

The swim team will be practicing in the evenings prior to full-time opening and will also practice on Monday, Tuesday, and Thursday evenings after full time opening of the pool through the end of July.

Portions of the pool may be reserved for swimming instructions or special activities as determined by the Pool Manager(s).

The pool will be closed during inclement weather at the discretion of the Pool Manager following consultation with the Vice President-Personnel. Consultation is not required in the case of a safety issue such as thunder in the area or fecal contamination of the pool. In the event of thunder, swimmers must clear the pool. In the event of lightening, the deck area will also be cleared; people should take shelter under a structure (pavilion, breezeway, etc.).

The pool may be closed for maintenance, absence of a Pool Manager, or reasons involving health and safety as determined by the Pool Manager. Where the need for such action can be foreseen, advanced notice will be posted on the bulletin board, and, if possible, the website.

### **SNACK BAR HOURS**

The hours below define the snack bar schedule anticipated to be put into effect for the season. The hours of operation may vary in accordance with special events and programs defined throughout the season by the Board.

Monday, Tuesday, Wednesday*, Thursday, Sunday	11:00 a.m. – 7:00 p.m.
Friday, Saturday	11:00 a.m. – 8:00 p.m.

\* On Kid's Nights, the snack bar will close at 5:00 p.m. and reopen for Kid's Nights. On Adult Nights, the snack bar will close at 5:30 p.m.

Prior to full time opening and after Baltimore County School returns for the fall semester, the snack bar hours of operation will be determined by the Pool Manager(s) and the Vice President-Personnel. Hours of operation during these times will be posted to the web site.

## Appendix C Pool Maintenance Schedule

The following daily pool maintenance schedule will be adhered to rigidly during the entire pool season.

The chlorine and filter pressure readings and the strainer cleaning requirements may be adjusted to the pool daily opening and closing schedule such as on Sundays and later afternoon openings prior to the full summer schedule.

Any malfunction occurring at any time during the season must be repaired promptly and is the responsibility of the Pool Manager and the Pool and Grounds Vice President.

At the beginning of the schedule each day, the tasks (a)-(k) shall be completed.

- a) Scrub facing tiles in both pools.
- b) Skim baby pool and main pool of all debris.
- c) Clean the hair and lint strainer (particularly if the centrifugal pump gage indicates a vacuum less than 4 psi).\*
- d) Empty skimmer baskets.
- e) Record filter pressure gage readings.
- f) Backwash if pressure differential is greater than 10 psi.\*
- g) Record all chemicals and pH levels as directed by Pools and Grounds (add chemicals if necessary).
- h) Visually inspect the filter system and pump room to see that everything is working satisfactorily.
- i) Make sure that the Sodium Hypochlorite (chlorine) drum in use has solution in it.
- j) Hose down decks, drains, and pavilion.
- k) Vacuum and brush pool, as required, to keep it free of dirt and debris.

The following shall be completed as needed throughout the day.

- l) Perform scheduled daily maintenance activities; clean rest rooms (including but not limited to hosing down the floors and using disinfectants, removing and cleaning the floor mats), pick up debris on deck and grounds, clean the grills, water plants, or sweep basketball court.
- m) Repeat items b, e, g, h, and i as needed.

During strainer cleaning and backwash, follow the instruction sheets step by step. Do not attempt to perform these operations from memory.

This schedule must be maintained to:

- Prevent cavitations damage to the pump through water starvation due to clogged hair in lint strainer.
- Prevent filter damage caused by foreign matter being forced through the complete sand bed.
- Insure that someone checks the filter system and the pump room at least once every 2 hours while the pool is in use.
- Anticipate chlorine problems so that corrective adjustments may be made before problems

occur.

## **Appendix D Capital Appropriation/Expenditure Procedure**

The following procedure is designed to ensure that all capital expenditures made by the corporation are properly administered and documented by the individual or committee managing the specific project. This procedure is written in accordance with Article IV of the By-Laws and Section IX of the Management Policy Guide. As such, the steps listed below are to be followed for expenditures in excess of the dollar threshold on any single project or undertaking by the corporation.

1. The project chairperson shall prepare any information (literature or drawings) required to present the concept to the Board of Directors and the Membership.
2. Present the concept to the Board of Directors.
3. Conduct a poll of the membership to obtain an approval in concept in accordance with Article IV, Section 1 (d) of the By-Laws.
4. Formally present the concept and request any funding required developing plans and soliciting competitive bids.
5. Prepare a formal Statement of Work (SOW), broken down into either task or line item structure to facilitate competitive bidding.
6. Meet with prospective bidders (at pool facilities if required) to discuss the SOW and clarify tasks included in the solicitation for bids. All potential bidders must be informed of any changes made to the SOW before the final bids are called for.
7. Provide finalized SOW and contract conditions or terms to all prospective bidders and call for final bids.
8. Evaluate bids received and resolve any open questions.
9. Brief Pool and Grounds V.P. on outcome of bid evaluation.
10. In conjunction with the Board and Pool and Grounds V.P., notify contractor selected and award contract.