

Rollingwood Pool, Inc. Frequently Asked Questions for the 2020 Season

(last updated July 5, 2020)

Q. Why do I need to complete a health assessment/waiver form each time I come to the Pool?

A. The health assessment/waiver form must be completed for each Pool visit for 2 reasons. First, a member's health is not static. Someone could honestly check no to all the questions on the form 1 day and then the very next day develop a symptom or be notified they were in contact with a positive individual. No health assessment completed on one day would be valid any day thereafter. Second, we are required to provide contact tracing if the County identifies a positive case that visited the Pool. By collecting the health assessment at each visit, we can comply with the County's request. We can give them a list of all other individuals present at the same shift and day as the positive individual.

Had we opened using a scheduling application, each family would have done the waiver once. The calendar was structured as to not allow the user to sign up for pool time until the waiver was completed online. Since we did not end up using the scheduling application and since the health portion needs to be completed each trip, we chose to combine the two forms on to one piece of paper for ease in admittance. If we separate the waiver portion, each family would need to wait as the staff looked up their waivers and made sure each individual had signed it at least once. This would add an additional step to check-in, increasing the time people could be congested at the entrance, and would not save any paper since the health form would still be necessary.

Q. Why are we required to stay in our “boxes” when at the Pool? Why can’t we invite others to sit in our box if we choose?

A. The State Department of Health requirements mandate that we ensure all patrons on the pool deck/grounds and in the pool are at least 6 feet apart, except for members of the same household. Our licensing requirements say we must enforce the 6-foot rule and have a deck layout that allows individuals or household groups to remain 6 feet apart. Once the deck is full, the pavilion, grass, and hill also can be used for seating in compliance with the 6-foot rule.

Q. Why do I need to wear a mask when I’m not in my “box”?

A. The Maryland State Department of Health requirements that allow us to open the Pool state that pool patrons should wear face coverings when interacting with staff or other individuals not from their household. Staff also is required to wear a face covering when interacting with members or other staff. A face covering is not required when you are located in your box.

Q. Why do I need to wear a mask when I am up on the courts?

A. Baltimore County said that basketball and other courts were permitted to be opened at Baltimore County parks. This is why the Pool opened the basketball/volleyball

courts. However, the County said that face coverings should be worn at park locations, especially when social distancing is not feasible. If you are playing basketball with others from your household, no mask is required. Under the requirements, a mask would be required for the walk up to the basketball court and when interacting with others not in your household.

Q. What happens when the boxes on the deck and in the pavilion fill-up?

A. Members are permitted to sit in the grassy areas and on the hill with appropriate social distancing by household. Canopy tents may be used in the grass areas at the manager’s discretion.

Q. Will you be opening the playground?

A. We have no plans to open the playground at this time. It would take a significant amount of time and materials to clean and disinfect the entire playground multiple times a day. The State Department of Health requires us to clean and disinfect shared equipment after use, and to limit use of equipment by those in the same household.

Q. Are guests permitted at the Pool?

A. Guests and non-swimming grandparents are not permitted at the Pool at this time due to capacity limitations.

Nanny passes are available for \$125 with prior approval of the Board. A nanny pass allows a “nanny” or other adult to attend with children when a parent is not present. A nanny pass cannot be used for entrance to the Pool when an adult member is present.

Out-of-town houseguest passes are available with prior approval of the Board for \$25 (individual) or \$45 (family) per week. Houseguest passes can be used for long-term houseguests with appropriate documentation. The State/County requires us to enforce social distancing by household. If a guest is living in your house, that would fall within the guidelines.

Contact the Treasurer for more information on a nanny pass or houseguest pass.

Q. What about my pre-purchased guest passes?

A. Pre-purchased guest passes that were purchased for 2020 will be good for the 2021 season. Pre-purchased guest passes may also be converted into a nanny pass for the 2020 season.

Q. Who needs an ID card?

A. Every member over the age of 4 needs their own ID card to enter the Pool. Please contact webmaster@rollingwoodpool.org if: (1) you have a child over the age of 4 that needs a card; (2) you have a child under the age of 16 that needs to renew their card (children under the age of 16

must renew their card every 6 years); or (3) you need to replace a lost card. A fee of \$5.00 per card, with a family maximum of \$10.00 for multiple cards will apply for lost cards.

Q. Why do I need to scan my ID card every time I enter the pool?

A. Scanning your ID allows the Pool to monitor how many members enter at different times throughout the day. This allows us to plan for staffing and budgeting. Even if you have belonged to the Pool for a long time and the staff knows you, it is still important to scan your card.

Q. Can I use grills at the Pool?

A. Yes! Starting Saturday, July 4, members will be able to reserve a time to use the grills. There will be 3 grills available on the deck and 1 grill available on the hill. Members may reserve 1 grill session per week (Saturday to Friday), no more than 1 week in advance. Grill reservations will be taken in the office - in person or by phone.

The hill grill will be available for sign up during all swim sessions (2 sessions per day). The deck grills will be available during the second swim session Monday-Friday (the late afternoon/evening session), and during both swim sessions on Saturdays and Sundays. Each grill reservation will also be allotted a reserved picnic table near the grill area. Members must only use the grill to which they are assigned. The grill area will be cleaned and disinfected during designated cleaning times.

Q. Are picnic tables available for use at the Pool?

A. Starting Saturday, July 4, picnic tables will be available in the grass for use by members on a first come/first served basis. Members must BRING THEIR OWN TABLE COVERING. Picnic tables cannot be used without a table covering. A limited number of table coverings will be available for sale in the office. During reserved grill times, certain tables by the grills will be reserved for those signed up for grill time. Picnic tables will be cleaned and disinfected during designated cleaning times.

Q. Will the snack bar be open this season?

A. At this time, the Board does not plan to open the snack bar due to safety and financial concerns.